



Bromley & Sheppard's Colleges

Registered Charity No. 210337
Clerk to the Trustees Mrs Joanna Frost

Email admin@bandscolleges.org
www.bromleyandsheppardscolleges.com

Chaplain's House
Bromley & Sheppard's Colleges
London Road, Bromley
BR1 1PE
Office 020 8460 4712

Annual Complaints Performance and Service Improvement Report

No complaints from Collegians were received during 2023.

As no complaints were received the Trustees looked at how improvements to the Complaints Policy could improve service levels if complaints are received in the future.

